



HealthAmericaOne – IMPORTANT Broker Contact Numbers

HealthAmericaOne Team:

Tim Schmid

Statewide Sales Director

(412) 553-7588

(724) 316-2817 (cell)

tjschmid@cvty.com

Kati Cornman

Product Manager

(717) 829-2665

kacornman@cvty.com

Rebecca Guarneschelli

Account Representative – statewide Pennsylvania/OH

(717) 671-6817

rhguarnesche@cvty.com

Stephanie Hassick

Sales & Marketing Assistant

***Responsible for:* broker appointment, assisting the regional Account Executives, compiling weekly and monthly reports, issuing correspondence between GAs/brokers/Underwriting department**

(412) 553-5581

HAPAIndividu@cvty.com

Nancy Dudek

Account Executive – WPA/NWPA/OH

***My counties:* Pennsylvania – Greene, Fayette, Somerset, Bedford, Cambria, Indiana, Armstrong, Clearfield, Jefferson, Clarion, Forest, Elk, Venango, Crawford, Erie, Warren, McKean, Mercer, Lawrence, Beaver, Butler, Allegheny, Washington & Westmoreland; Ohio - Trumbull, Mahoning, Columbiana, Jefferson, Harrison & Belmont**

(412) 577-5409

(412) 849-9150 (cell)

nadudek@cvty.com

Lorraine Lancaster

Account Executive – SEPA/CPA

My counties: Philadelphia, Delaware, Chester, Montgomery, Bucks, Lancaster, York, Adams, Franklin, Fulton, Huntingdon, Blair & Lebanon

(610) 729-7501

(610) 207-2178 (cell)

lm Lancaster@cvty.com

Steve Archer

Account Executive – Lehigh Valley/NEPA/CPA

My counties: Berks, Lehigh, Northampton, Carbon, Monroe, Pike Luzerne, Lackawanna, Wayne, Wyoming, Susquehanna, Sullivan, Bradford, Dauphin, Cumberland, Perry, Juniata, Mifflin, Schuylkill, Centre, Snyder, Northumberland, Union, Montour, Columbia, Clinton, Lycoming, Cameron, Potter & Tioga

(610) 729-7517

(610) 368-9870 (cell)

searcher@cvty.com

HealthAmericaOne Enrollment

Fax: (866) 294-4301

Email: HAPAGADM CVTY@cvty.com

*Cancellation forms (for specific member(s) or entire policy)

HealthAmericaOne Underwriting

Fax: (866) 347-2380

Email: HapaApps@cvty.com

*New business applications, off-cycle plan changes, renewal plan changes (if client is requesting a buy-up and needs to submit a new application)

HealthAmericaOne Accounts Receivable

Fax: (866) 635-9392

E-mail: HAPAARACH@cvty.com

*Banking information updates

HealthAmericaOne Marketing

Fax: (866) 858-1521

HealthAmericaOne Member Services

(866) 874-2624

*Active policy questions, benefit questions

CARE Team

(800) 788-6503

*For status/MRS (medical record request) updates on submitted applications, call the above number, then press “1” for medical, and “1” again for individual

HealthEquity Customer Service (*main client services*)
(866) 346-5800

HealthEquity Broker Services Hotline
(800) 819-5852

Coventry Dental
Customer Service: (866) 690-4910
Provider search @ www.cvtydental.com